

INDEPENDENT SERVICE AUDITOR'S REPORT

To ACME Company:

We have examined the accompanying description of controls related to the transaction processing services of ACME Company ("ACME") performed at the New York, New York, and Los Angeles, California, facilities. Our examination included procedures to obtain reasonable assurance about whether (1) the accompanying description presents fairly, in all material respects, the aspects of ACME's controls that may be relevant to a user organization's internal control as it relates to an audit of financial statements; (2) the controls included in the description were suitably designed to achieve the control objectives specified in the description, if those controls were complied with satisfactorily, and user organizations applied the controls contemplated in the design of ACME's controls; and (3) such controls had been placed in operation as of June 30, 2010. The control objectives were specified by the management of ACME. Our examination was performed in accordance with standards established by the American Institute of Certified Public Accountants and included those procedures we considered necessary in the circumstances to obtain a reasonable basis for rendering our opinion.

The accompanying description of controls does not include a control objective related to the complete and accurate recording of transactions received by ACME. We believe that this control objective and the related controls that might achieve this control objective should be specified in ACME's description of controls because they are relevant to user organizations.

In our opinion, except for the matter referred to in the preceding paragraph, the accompanying description of the aforementioned transaction processing services presents fairly, in all material respects, the relevant aspects of ACME's controls that had been placed in operation as of June 30, 2010. Also, in our opinion, the controls, as described, are suitably designed to provide reasonable assurance that the specified control objectives would be achieved if the described controls were complied with satisfactorily and user organizations applied the controls contemplated in the design of ACME's controls.

In addition to the procedures we considered necessary to render our opinion as expressed in the previous paragraph, we applied tests to specific controls, listed in Section 3 (the "Testing Matrices"), to obtain evidence about their effectiveness in meeting the control objectives, described in the Testing Matrices, during the period from January 1, 2010, to June 30, 2010. The specific controls and the nature, timing, extent, and results of the tests are listed in the Testing Matrices. This information has been provided to user organizations of ACME and to their auditors to be taken into consideration, along with information about the internal control at user organizations, when making assessments of control risk for user organizations. In our opinion, the controls that were tested, as described in the Testing Matrices, were operating with sufficient effectiveness to provide reasonable, but not absolute, assurance that the control objectives specified in the Testing Matrices were achieved during the period from January 1, 2010, to June 30, 2010. However, the scope of our engagement did not include tests to determine whether control objectives not listed in the Testing Matrices were achieved; accordingly, we express no opinion on the achievement of control objectives not included in the Testing Matrices.

The relative effectiveness and significance of specific controls at ACME and their effect on assessments of control risk at user organizations are dependent on their interaction with the controls and other factors present at individual user organizations. We have performed no procedures to evaluate the effectiveness of controls at individual user organizations.

The description of controls at ACME is as of June 30, 2010, and information about tests of the operating effectiveness of specific controls covers the period from January 1, 2010, to June 30, 2010. Any projection of such information to the future is subject to the risk that, because of change, the description

may no longer portray the controls in existence. The potential effectiveness of specific controls at ACME is subject to inherent limitations and, accordingly, errors or fraud may occur and not be detected. Furthermore, the projection of any conclusions, based on our findings, to future periods is subject to the risk that changes made to the system or controls, or the failure to make needed changes to the system or controls, may alter the validity of such conclusions.

The information in Section 4 is presented by ACME to provide additional information and is not a part of ACME's description of controls that may be relevant to a user organization's internal control as it relates to an audit of financial statements. Such information has not been subjected to the procedures applied in the examination of the description of the transaction processing services, and accordingly, we express no opinion on it.

This report is intended solely for use by the management of ACME, its user organizations, and the independent auditors of its user organizations.

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June 30, 2010